



# SC4500 Software Package 3.08 – 2024.1 R1

## Release Notes

**This document contains details about the latest release of SC4500**

**Release date: May 23<sup>rd</sup>, 2024**

### What's new – Bug fix

#### **Sensor detection**

A regression has been introduced with SC4500 package 2.84 (release 2023.4) which affects the detection of some sensors. The known impacted sensors are: pH 1200-S sc, ORP 1200-S sc, 918xsc, digital 3798-S sc. While the detection issue wasn't systematic, this release fixes the current regression.

#### **High voltage relay system error – sensor is missing**

An issue was discovered within the high voltage relay function "System error". The option "Sensor is missing" if enabled could keep the relay active even though the sensor wasn't anymore connected. This release fixes this issue

## What's New – Claros

### Improvement for Claros connected devices



Check this page for a full list of software releases, upgrades, and technical specifications for Claros, the Water Intelligence System from Hach.

<https://www.hach.com/claros/release-notes>

## How to contact us

Website: <https://support.hach.com/app/ask>

### North America

- Phone: 1- 800-227-4224 Option 2
- Email: [techhelp@hach.com](mailto:techhelp@hach.com)

### Europe

- Phone: country specific
- Email: country specific